

Appendix 1 – Progress with EP Scheme deliverables

1. More frequent and reliable services

	Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
1.1	A61 bus priority road widening scheme	SYMCA	31/03/2024	Phase 1 delayed, completion now expected October 2025 Phase 2 deferred, due to cost/land assembly issues.	A
1.2	A630 Doncaster bus scheme with traffic signal technology	SYMCA	30/04/2023	All street works are near complete. CDC is addressing technical issues with some sites and their configuration. The next stage will be to apply bus priority and validate bus triggers.	G
1.3	New iPort bridge	SYMCA	31/03/2024	Scheme is under construction and on track to deliver	G
1.4	Improving bus service punctuality in Barnsley	BMBC/ SYMCA	31/03/2023	Delivery of 7 'hotspot' bus priority schemes in Barnsley. Most are complete, with full completion expected by September 2023.	A
1.5	Introduction of pilot DRT service in at least one area, subject to funding from LUF being confirmed	SYMCA	30/09/2023	LUF bid was unsuccessful. Capital funding for vehicles and software may be available under CRSTS. New revenue funding has recently been identified within SYMCA. Delivery timeline to be amended once pilot scheme(s) chosen.	A
1.6	Review existing Voluntary Partnership Agreements and retain or enhance operational requirements	Operators	30/09/2022	Under review.	A

2. Improvements to planning/integration with other modes

	Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
2.1	Installation of 193 new real time information displays	SYMCA	31/03/2023	181 displays installed and working. 12 displays remain outstanding.	A
2.2	Sheffield City Council to ensure all parties have access to UTM system in order to deliver better real time network information to operators and customers	SCC	31/03/2023	The deliverable covers two separate interventions – real time information and bus priority signal triggers. Both use vehicle tracking, but only the latter involves UTM. Wording to be clarified in next EP Scheme variation. Work is progressing to ensure all vehicles are tracked. Work to upgrade the TSY website will improved access to real time information on mobile phones, and provide vehicle location on a map. There has also been progress with bus signal triggers, with projects delivered in Sheffield and being developed elsewhere	G
2.3	Ensure that real time data is provided to SCC for use in UTM system to improve reliability and customer information	SYMCA	31/03/2023	As above	A
2.4	Develop one integrated source of information to plan journeys and promote the agreed source. Operators to support.	SYMCA and operators	31/03/2023	Included in LUF bid, but bid was unsuccessful. Live departure website function is being substantially upgraded. TSY journey planner improvement options currently being evaluated. Aim is to have revised journey planner operational by March 2024, including as part of TSY app.	A

3. Improvements to fares and ticketing Multi Operator Ticketing Schemes

	Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
3.1	Introduce/implement a 'tap and cap' system across the network, subject to the necessary technological solution being provided by DfT	SYMCA and operators	31/03/2023	First have spent over £300,000 installing tap off readers. They have reported they are ready to implement fare capping on the Project Coral model not only on a single operator basis but also on a multi-operator basis having already delivered this in Leicester and Stoke. Stagecoach have confirmed that following feasibility investigations it was found that integrating tap off technology with their current retail system is too complex. They are adopting a strategy to go back to the market to identify what the next generation of ticketing equipment will look like. There has been no concrete progress in the equipping of other operators' fleets. Although the existence of the £2 fare cap has reduced the immediate pressure for a multi-operator tap and cap system, it remains important to continue to prepare for implementation of multi-operator tap and cap as soon after October 2024 as possible.	A
3.2	Convert remaining on-bus electronic payment machines to contactless	Operators	31/03/2023	Included in LUF bid, but bid was unsuccessful. Procurement of ETMs for remaining 40 vehicles from unallocated LNCT funds to commence in near future.	A
3.3	Review the removal of single operator products in most localised areas (deferred until impact of Government's £2	Operators	TBC	TravelMaster has agreed to introduce new all-SY multi-operator, bus-only day, seven-day, 28-day and annual tickets. However additional subsidy is required if this is to lead to significant ticket simplification. Modelling of subsidy requirement currently under way. The £2 fare cap has created a very simple single ticket fare which is widely used and has led to people switching from	A

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	single flat fare initiative for 2023 is understood)			both single and multi-operator period products. The government's decision to continue the fare cap to October 2023 and extend it for another year at £2.50, will make a big difference to the simplicity of ticketing for many people in South Yorkshire for the next 14 months.	
3.4	Review premium levels on multi operator ticket products	Operators	TBC	Part of ticket simplification work above.	A
3.5	Price rises limited to once a year	Operators	30/09/2022	Ongoing.	G

4. Higher specification buses

	Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
4.1	Retain standards within existing Voluntary Partnership Agreements and include within new standard to be agreed	Operators	30/09/2022	Under review	A
4.2	Procurement of up to 27 electric buses and provision of charging infrastructure at interchanges, on-street and at depots,	Stagecoach/SCC/SYMCA	31/03/2024	Ahead of target. The plan is to take delivery of the buses in autumn and have them on the road by Jan 2024.	G
4.3	Upgrade part of SY community transport fleet to electric vehicles, with charging facilities at selected depots	SYMCA	30/12/2023	On target. Full Business Case has been approved by MCA. 11 electric minibuses proposed, distributed across the 4 CT operators in South Yorkshire, along with charging infrastructure. Procurement of the vehicles and charging infrastructure has commenced.	G

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4.4	Electric bus trial in Doncaster	DMBC	31/03/2024	Trial was to have been a Robin Hood airport shuttle. With closure of the airport, new options being considered.	A

5. Improvements to passenger engagement

	Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
5.1	Service changes to be limited to twice per year	Operators	30/09/2022	Ongoing. Next main change currently planned for the end of October.	G
5.2	Commence work to agree a new Customer Charter to apply across the whole network (SYMCA)	SYMCA	30/09/2022	Bus promise approved, and will be launched once all parties have confirmed ability to implement.	G
5.3	Develop new forum for passenger representation, to include bus user groups, representatives of disabled people and local business groups	SYMCA	30/06/2022	Ongoing - EP Forum operational	G

6. Strong network identity

	Enhanced Partnership Scheme Components	Lead	Delivery date (rev 2)	Comments	RAG rating
6.1	Extension and implementation of the 'Safe Places' scheme to cover the whole network	SYMCA and operators	31/03/2023	Requires further work to ensure consistency of driver training across operators and adoption of minimums standards on and off vehicle.	A
6.2	Implementation of a common branding across South Yorkshire transport network	SYMCA and operators	31/03/2023	Decision on branding deferred at EP Board meeting on 31 January 2023. Issue under consideration.	A
6.3	Installation of at least 140 new shelters	SYMCA	31/03/2023	145 Gainshare funded shelters installed, 2 remaining.	G